

Welcome

FedEx®

Enroll
today!

There's no charge to sign up. Just enter passcode JQRVN4.

Welcome

ICBin.com Members Save Up to 36%* on Select FedEx® Services

At ICBin.com, you know we're committed to helping you expand your client base, boost profitability, and increase efficiency. One way we can help is by offering you discounts on the services you need every day — like FedEx shipping. Since you're a member of ICBin.com, there's no minimum shipping volume, and enrollment is free. Create FedEx Express shipping labels online and you'll save even more. Explore this interactive guide with tips for getting the most out of the discounted services available to you.

*The 36% discount percentage listed includes a 5% discount for creating shipping labels for eligible FedEx Express® shipments using FedEx Ship Manager® at fedex.com or other FedEx electronic shipping solutions. For a list of eligible FedEx Express services and approved electronic shipping solutions eligible to receive the additional 5% discount, and for full rate and discount details, please call 1.800.475.6708. The 36% discount includes additional discounts ranging from 1% to 5% based on annual shipping with FedEx. FedEx shipping discounts are off standard list rates and cannot be combined with other offers or discounts. Discounts are exclusive of any FedEx surcharges, premiums, minimums, accessorials charges, or special handling fees. Eligible services and discounts subject to change. See the current FedEx Service Guide and FXF 100 Series Rules Tariff at fedex.com for terms and conditions of service offerings and money-back guarantee programs. Revenue will be combined from U.S. payer accounts for all applicable billing options (Outbound, Inbound, Third Party, and Recipient Bill): FedEx Express U.S. domestic, FedEx Express international including U.S. export, U.S. import, non-U.S. Origin International, Puerto Rico southbound and Puerto Rico northbound shipments, FedEx International Priority DirectDistribution® and FedEx International MailService®, FedEx Ground net multiweight and return shipments, FedEx Home Delivery®, and FedEx SmartPost® includes single piece billed to the account number.





Shipping Discounts

Rely on FedEx® Services

Whether you are shipping near or far, in a hurry or not, and no matter the budget, there is a service that is right for you. Explore the options to find the services that meet your specific needs.

Click below to explore.

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Earned Discounts

Maximize Your Savings

Additional discounts ranging from 1% to 5% are provided to member companies based on annual shipping with FedEx. So the more you ship, the more you save.

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ICBin.com Member Discounts	Annualized Account Base Transportation Charges*		
	to \$19,999.99	\$20,000.00 to \$29,999.99	\$30,000.00 plus
FedEx Express®	up to 31%	up to 32%	up to 33%
FedEx Express international	up to 31%	up to 34%	up to 36%
FedEx Ground®	up to 20%	up to 23%	up to 25%
FedEx Office®		up to 20%	
FedEx Freight®		up to 70%	

* Revenue will be combined from U.S. payer accounts for all applicable billing options (Outbound, Inbound, Third Party, and Recipient Bill): FedEx Express U.S. domestic, FedEx Express international including U.S. Export, U.S. Import, Non-U.S. Origin International, Puerto Rico southbound and Puerto Rico northbound shipments, FedEx International Priority DirectDistribution® and FedEx International MailService®, FedEx Ground net multiweight and return shipments, FedEx Home Delivery®, and FedEx SmartPost® includes single piece billed to the account number.



Using fedex.com

Create Shipping Labels Online

When you're ready to ship, go to fedex.com and choose Create Shipment from the Ship tab. With five simple steps, you're done. To see just how easy it is to create a label online using FedEx Ship Manager® at fedex.com, [view a brief demo](#). For best results, please disable your pop-up blocker.

Roll over each tip for details.

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The screenshot shows the 'FedEx Ship Manager' interface for creating a shipment. The 'Create a Shipment' form is displayed with the following sections:

- 1. From:** Jane Anyone, 123 Any Street, Suite 456, Anytown, Tennessee, 12345, United States.
- 2. To:** Country/Location: United States; Company: Select or enter; Contact name: Select or enter; Address 1, Address 2, City, State, ZIP, and Phone no. fields are present.
- 3. Package & Shipment Details:** Service type: Select; Package type: Select; No. of packages: 1; Weight: [] lbs; Declared value: [] U.S. Dollars; Ship date: 03/14/2011.
- 4. Billing Details:** Bill transportation to: 000000000; Your reference: []; More reference fields: [].
- 5. Complete your Shipment:** Create a Shipment Profile to store recipient, package and all other details of this shipment for future use. Buttons for 'Save for later' and 'Ship' are visible.

* To receive the 5% discount, you must create the FedEx Express shipping label online using FedEx Ship Manager at fedex.com. For a list of all eligible FedEx Express services and approved electronic shipping solutions, please call 1.800.475.6708.



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E-Commerce Support

Rest Assured, FedEx Can Help

The suite of solutions offered by FedEx has helped e-tailers improve their customer service, their operations, and their bottom line.

FedEx Delivery Manager® Delivers on Your Schedule

Be part of the plan — request a new delivery location or time, hold your package at a FedEx location, sign for your package in advance, provide specific delivery instructions, or request a vacation hold.

FedEx® Delivery Signature Options

Take advantage of options that give you extra security. You can select Indirect Signature Required, Direct Signature Required, or Adult Signature Required for a small fee to obtain proof of delivery.

Global Shipping Services

With a range of options from fast to economical, FedEx has a wide selection of international shipping services and tools that will fit your needs.

Returns Shipping Solutions

Having an effective, easy-to-use returns process benefits everyone. Whatever the scale of your returns processing, FedEx has a solution perfectly sized for your e-tail business.





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International Assistance

Expand Around the Globe

FedEx can help you connect with more than 220 countries and territories, so you can explore export opportunities efficiently and effectively.

Check out countries served.

From Afghanistan to Zimbabwe, FedEx provides services to and from countries around the globe. Discover a world of options with our interactive [international coverage map](#).

Learn how to get started.

For quick online shipping assistance, view our trade tutorials: [International Shipping 101, 201, and 301](#) and a great primer on international trade — [Get Started: Service Coverage Map](#).

Prepare documents online.

Go to [Prepare Documents](#) to find help with international documentation, duties and taxes, and electronic trade documents. Also consider assistance from the Regulatory Consulting Group. It provides regulatory consulting services to customers for FedEx Express® international shipments. The group will assist with documentation, country profiles, commodity classification, plus duty, tax, and compliance questions. Request assistance at rcg@fedex.com or 1.800.851.3336, option 4.

Learn more about duties and taxes.

Want an easy way to make calculations? Use the [Estimate Duties and Taxes](#) tool on FedEx® Global Trade Manager to classify your shipment and estimate the duties and taxes that will apply.

Request USCS support.

FedEx and the U.S. Commercial Service (USCS) will take the time to understand your needs and recommend strategies unique to your business. Contact a USCS trade specialist at 1.800.U.S.A.TRADE 1.800.872.8723. You can also contact FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 and say "international shipping."

Access smart business tools.

- [Regional highlights: Business growth opportunities](#)
- [Guide to international business solutions](#)
- [FedEx Global Trade Manager tools](#)
- [International overnight import video](#)





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Ship Smart

Tap Into the Right Supplies

FedEx understands that you need easy access to shipping supplies. FedEx offers a variety of shipping solutions designed to help you get your shipments to their destination in great condition.

Packaging and Packing Supplies

FedEx offers packaging for sale at FedEx Office and FedEx World Service Center® locations. Plus, you can pick up free FedEx Express® packaging, or order it online or by calling 1.800.GoFedEx 1.800.463.3339. [Find a FedEx location.](#)

Specially Designed Packaging

FedEx offers unique packaging options specifically engineered for shipping electronics. Consider the laptop box, mini laptop box, and small electronics box, available at select locations, online, or by calling 1.800.GoFedEx 1.800.463.3339. [Find a FedEx location.](#)

Free Package Testing

FedEx Packaging Services offers customers a variety of design, testing, and engineering information services that can improve packaging strategies, including on-site support from their nationwide team of field packaging engineers. For details, download a free guide:

[FedEx Packaging Services \(826 Kb PDF\).](#)

For more information about package testing, contact FedEx Packaging Services by email at packagingservices@fedex.com or by phone at 1.800.633.7019. Contact a FedEx field packaging engineer at pkgfield@corp.ds.fedex.com, or request a referral from your FedEx account executive.

Shipment Status Tracking

Get delivery status on any device. No matter your device or location, it's easy to track the status of your shipment. [Get details.](#)





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Contacts & FAQs

Enroll and Get Answers

There's no minimum shipping volume and no charge to sign up. Enroll online today. See the contact information and FAQs below for quick answers to common questions.

Online Enrollment Toll-Free Help Line

It's easy to sign up for the FedEx Advantage® program. Call 1.800.475.6708 to speak to a shipping program representative, or [enroll online](#) and enter passcode QGJZB5.

FAQs

Whom can I contact if I have technical questions about using FedEx Ship Manager® at fedex.com?

Call 1.800.GoFedEx 1.800.463.3339 and say "technical support."

How do I learn more about proper packaging?

You can get answers to general questions about packaging your items for FedEx® shipping at fedex.com/packaging.

How much do I have to ship to get my discounts?

There are no shipping minimums, so small-volume shippers save the same percentage as large-volume shippers.

What are the fees for participating in the program?

There are no fees for enrolling. Program participation is free.

How can FedEx help me expand globally?

When it comes to international trade, FedEx makes shipping and documentation easier. Get customs assistance with [FedEx® Electronic Trade Documents](#). You can even find tips for connecting with global customers through FedEx and the U.S. Commercial Service.

Where can I find out how much I'll have to pay in duties and taxes for my international shipment?

Use the [Estimate Duties and Taxes](#) tool on FedEx® Global Trade Manager to classify your shipment and estimate the duties and taxes that will apply. Please note: You must have a fedex.com user ID and password to access the tool.

How can I get more information?

Contact ICBin.com at sales@ICBin.com, 1.507.535.7563, or toll-free at 1.866.241.0639.